

JOSH JOHNSON

Profile

I'm a product designer and user experience strategist living and working in Silicon Valley. I design and build enterprise and consumer applications for desktops, tablets, and phones.

Experience

Design Lead (Staff Engineer II) at VMware – Nov 2015 to present

- Set design direction for all cloud management operations software (4-7 products)
- Evangelized a common framework for design process and delivery of design artifacts
- Designed new log analytics service which was the 1st cloud native operations service
- Constructed and implemented UX quality management framework across suite

UX Design Lead (contractor) at Diamanti – Aug 2015 to Oct 2015

- Designed core IA and navigation for alpha version of core management application
- Setup core coding standards for application HTML and SASS
- Collaborated on code for Angular-based UI

Director of UX Design at Zimbra – Jul 2013 to Jun 2015

- Managed a team of UX designers and contractors for user research and visual design
- Designed new features and usability improvements for Zimbra Collaboration
- Designed and prototyped an entirely new responsive UI for Zimbra Collaboration
- Designed a new web interface for Zimbra Sync and Share (cloud file storage)
- Designed and implemented a touch-enabled client for Zimbra Collaboration
- Implemented a common UI look and feel across multiple Zimbra products
- Defined and managed UX process in a newly adopted agile workflow
- Initiated a project to define company-wide accessible UI guidelines and components

Design Lead (Staff Engineer) at VMware – May 2010 to Jul 2013

- Designed new features and usability improvements for Zimbra Collaboration
- Revised architecture of skinning system within Zimbra Collaboration
- Designed Android mobile client for VMware Horizon
- Managed UI development team during an interim vacancy
- Assisted product management in defining a product roadmap

Interaction Design Architect at Hewlett-Packard – Nov 2007 to May 2010

Interaction Design Architect at Opsware – Jun 2005 to Oct 2007

User Interaction Architect at Sun Microsystems – Nov 2002 to Jun 2005

User Interaction Designer at Terraspring – Aug 2001 to Nov 2002

Education

San Jose State University – Bachelor of Arts in Design (1996)

- Concentration in Industrial Design; minors in Industrial Studies and Mathematics

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Skills

- Team management
- Market research
- Competitive analysis
- Requirements gathering
- Task and usage analysis
- User story development
- Storyboarding
- Task case development
- Information architecture
- Interaction design
- Wireframing
- Rapid prototyping
- Visual design
- Heuristic analysis
- Usability testing
- Design for accessibility
- Design for localization

Tools

- Figma
 - Sketch
 - Balsamiq
 - InVision
 - Adobe Photoshop
 - Adobe Illustrator
 - Asana
 - Atlassian Jira
 - Atlassian Confluence
 - Various source control
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